

The Registrar of Pension funds provides a central database on the FSCA website to assist members of the public to ascertain through the search engine if there are any unclaimed benefits due to them.

An enquirer will be required to input basic information onto the Unclaimed Benefits Search Engine, i.e.. name, surname, identification number, fund name, name of employer, etc. in order for the search engine to check if there is a possible match. On a successful match, the enquirer will be provided with the contact detail of the fund and/or administrator.

The FSCA can only assist by providing the contact details of the relevant fund and/or administrator where after the enquirer will have to contact the fund directly and then follow the normal claims process of a fund to prove a valid claim.

Alternatively the following search channels can be used to search for unclaimed benefits:

Search Channel	Link/ contact details
Online searches – FSCA website	Click here to search for unclaimed benefits...
Email enquiry - ID number	Pensions.UBmemberID@FSCA.co.za
Email enquiry – general request	Pensions.UBQuery@FSCA.co.za
SMS enquiry – ID no	30913
SMS enquiry – general request*	30766
Fax submissions	086 578 1183
Toll-free Telephone enquiries	0800 20 3722 (toll-free)
Walk in clients	River Walk Office Park, Block B, 41 Matroosberg Road, Ashlea Gardens
Written enquiries	PO Box 35655 Menlo Park Pretoria 0102

The information provided on the Unclaimed Benefit Search Engine is provided for general information purposes only. While every care and effort have been taken to ensure the accuracy and completeness of the information provided, the FSCA makes no representation and gives no warranty, whether express or implied, relating to the correctness of the information on the Unclaimed Benefit Search Engine.

[Unclaimed Benefits Search Engine](#)

